

# PROMAL Problem Report Form

Program problems: Registered owners may use this form for reporting problems with PROMAL System components or with the documentation. To be considered for review and correction all programming problems must be documented with:

1. Source code of an executable stand-alone program which re-creates the problem, or;
2. A sequence of commands (from the Editor or Executive) which re-creates the problem, or;
3. A combination of the above.

If possible and appropriate, printed dumps of memory locations proving or illustrating the problem should be provided.

Documentation problems: Registered owners are hereby granted permission to photocopy any pages of the PROMAL manuals containing errors, and annotate those pages to document the errors. All such photocopied pages must be attached to this form and returned to SMA, Inc.

Disclaimer: SMA, Inc. has no obligation to address, acknowledge, or correct any problem reported, nor has any liability for consequential damages resulting from any such problem (see End User Agreement). However, SMA, Inc. is committed to supporting and improving the PROMAL System as an evolutionary product, and will make reasonable efforts to insure that documented problems are fixed in future releases. SMA, Inc. has no obligation to, but may from time to time, publish fixes, documentation updates, or procedures which resolve reported problems.

Sender: Name: \_\_\_\_\_ PROMAL Version \_\_\_\_\_ Serial # \_\_\_\_\_  
 Addr: \_\_\_\_\_  
 Computer: \_\_\_\_\_ Daytime Telephone (    ) \_\_\_\_\_

Problem component:	Executive	Compiler	Editor	Library	Manual
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**Problem description:** (attach additional pages, if needed, and source code):

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Mail to SMA, Inc. as shown on reverse side. If one page report then fold and use this form as a self-mailer. Thank you for your report.

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From: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Place  
Stamp  
Here

TO:        Systems Management Associates, Inc.  
          3700 Computer Drive, Dept. PMR  
          P.O. Box 20025  
          Raleigh, NC 27609                      USA

----- fold here -----

mailed 10/06/86

Systems Management Associates, Inc. (SMA), 3325 Executive Drive, Raleigh, North Carolina 27609

## END USER AGREEMENT, LICENSE and REGISTRATION FORM

You should carefully read the terms and conditions of this agreement before opening and using your sealed PROMAL Diskette. By opening the sealed Diskette you indicate your acceptance of this agreement. If you do not agree with these terms and conditions you should promptly return the Diskette and Manual and all other enclosed materials in unused, undamaged condition; your money will be refunded. If you accept this agreement please complete the attached registration form, sign it, and return it to SMA. Thank you.

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### REGISTRATION — Sign and Mail to SMA

I have read, understand, and accept the End User Agreement for PROMAL. Please register my copy of PROMAL, Serial # 105027.3 I understand that as a registered user I will be entitled to purchase future versions of PROMAL at reduced cost; I may be entitled to receive fixes and other enhancements (if and when provided); and I may be offered special rates on subscriptions to the PROMAL NEWSLETTER, when available.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_ Telephone: \_\_\_\_\_

Name: \_\_\_\_\_ Address: \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Note: This form may be used as a self-mailer, see reverse side.

TO: [Name] [Address] [City/State/Zip]

FROM: [Name] [Address] [City/State/Zip]

SUBJECT: [Subject]

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Place Stamp Here

**Systems Management Associates**  
**3325 Executive Drive**  
**P. O. Box 20025**  
**Raleigh, NC 27619**

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